



THE RUNNING SHOP
BURLEIGH HEADS, QLD AUSTRALIA

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THE RUNNING SHOP RETURN & EXCHANGE INSTRUCTIONS

To action your return, please follow these guidelines, and complete the form below.

REFUNDS AND EXCHANGES

Refunds and exchanges can be made within 7 days of purchase; however, you must abide by the following instructions.

- Apparel must be returned unworn and unwashed with the original tags still attached.
- Shoes must be in brand new condition. Use the box the shoes were shipped in to return them.
- Do not place any shipping labels or tape on the shoebox.

If an exchange is not required at the time, a credit voucher for the dollar value of the returned product will be issued.

FAULTY PRODUCTS

If you are not happy with the quality of the product, we can contact the supplier on your behalf. If the product is deemed faulty by the supplier, a credit will be issued.

RETURN POST ADDRESS:

The Running Shop

1/43-45 James Street

Burleigh Heads

QLD 4220

To enable us to improve the quality of the products and services we offer and process your return more efficiently, please indicate your reason(s) for returning by checking the box(es) below.

- | | |
|---|---|
| <input type="checkbox"/> I ordered the wrong size | <input type="checkbox"/> The wrong size was shipped |
| <input type="checkbox"/> I ordered the wrong item | <input type="checkbox"/> The wrong item was shipped |
| <input type="checkbox"/> I've changed my mind | |

ACTION STEP REQUESTED:

- EXCHANGE
- STORE CREDIT
- REFUND

Exchange Items Requested			
Product Name	Size	Colour	Qty

You will be contacted via email once your return is processed, please allow 7-10 business days.

Additional Notes/Comments: